

CANCELLATION AND REFUND POLICY - HAMPI ZOO

1. Ticket Cancellations: Once a ticket is purchased for Atal Bihari Vajpayee Zoological Park (Hampi Zoo), **it cannot be cancelled**. We do not offer any option to modify the visit date or credit the paid amount towards any other visit schedule after the payment has been processed.

2. No Refund Policy: As per our strict policy, there are **NO REFUNDS** for any booked tickets.

- The ticket is valid for one visit within 7 days from the date of purchase.
- The date of the visit cannot be changed.
- The visit must be made within the validity period.

3. Failed Transactions: In the case where an amount was deducted from your bank account but no ticket was generated due to a technical error, please contact us. Such valid failed transaction refunds will be processed within 5-7 working days to the original payment mode.

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